

NHS England: CHAT

Continuing Healthcare Assurance Tool for CCG's



The screenshot displays the CHAT interface for a demo CCG. At the top, there are navigation tabs for 'London CCG (demo)' and 'Sites' (with a count of 4). Below this is the 'Site Mode' section, which includes a grid of scores for various standards (A1-E6) and a 'Your Notifications' section with a list of survey entries.

Standard	A1	A2	A3	A4	A5	A6	C1	C2	C3	C4	C5	C6	C7	E1	E2	E3	E4	E5	E6
Score	4	9	3	3	3	2	3	2	1	2	7	3	3	9	3	1	4	4	3

The 'Your Notifications' section shows a list of survey entries with columns for 'Item', 'Review', and 'Exp / Due'. The currently selected site is 'London CCG (demo)' with 4 entries. The interface also includes a 'Show Only Last Site Review' dropdown and a 'Key' button.

CHAT (*the **Continuing Healthcare Assurance Tool***) creates a collaborative workspace for NHSE and CCGs to share and securely access compliance assessments.

Providing a simple way for CCGs and their partners to present evidence and assurances for review to NHS England, **CHAT** drives quality and offers a cost effective and efficient solution to compliance management.

CHAT is accessed online and incorporates a complete quality and compliance management environment:

- Evidence capture
- Action Plan creation and management
- Audit capture
- Centralised Policies and Procedures

CHAT can include any quality or compliance standard, and be used as a wider quality assurance platform across the whole organisation.

With the addition of QUIQVIEW Surveys and Audits a total picture of your service's ability to deliver quality care can be brought into sharp focus providing essential management reports and real in-depth visibility.

- On screen activity management, email alerting
- Management reporting
- Customisable for any compliance criteria

Contact QUIQSOLUTIONS to arrange an online demonstration:

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