QUIQSOLUTIONS

making compliance assurance work

MEET QUIQVIEW; DESIGNED TO GET AHEAD

Whether you are working in an environment with a recognised external inspectorate, or your own in-house standards' framework, QUIQVIEW lets you deploy, collate and manage your feedback data efficiently and centrally.

QUIQVIEW isn't simply another form filling system, it is closely integrated with **CHAT** and forms a central role in your continuous improvement and compliance management programme.

1

Create Surveys and Audits in moments

The simple Question Builder lets you create your own forms instantly and deploy them straight away

2

Review Responses as they happen

Add your own RAG rating to provider comments and share your comments with them

3

Works right out of the box

No development, no setups it just works. You already have what you need to get going right in CHAT

News:

READ MORE: 'NEWS' ON WWW.QUIQSOLUTIONS.COM

QUIQVIEW RELEASE

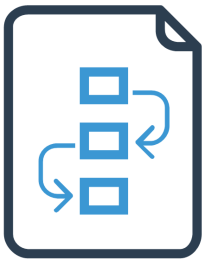
PAC & QUIQVIEW FULLY INTEGRATED WITH CHAT

QUIQSOLUTIONS

admin@quiqsolutions.com

quiqsolutions.com

01948 841116



PAC: PROVIDER ASSURANCE & COMPLIANCE

Helping providers to drive quality and stay ahead on compliance

Compliance frameworks cover every area of a provider's service and creating assurance evidence can be seen as a real burden to providers who are already very busy.

Provider Assurance and Compliance (PAC) has been developed to help providers focus on quality assurance in a **staged process.**

Following a simple step by step approach, a commissioner of services requests key information using the simple **email audits**. The responses are saved against the provider and start to build a comprehensive picture.

At any time the commissioner can request **additional information** using a unique online tool that captures assurance evidence entered by the provider, including **statements**, **documents** and **media files**.

All the information is held securely and if an inspection is required the data, both current and historical, is available to the **Inspector** along with a **full inspection tool** to capture the findings. Comments and recommendations are made in **PAC** on or off site and the information is held on the provider's record.

Using a modular approach to mirror existing processes **PAC** provides all the tools in one place to reach every type of provider directly, and build an assurance picture in a **staged** and **managed** fashion.

The dashboard enables a commissioner to view one or **multiple providers** and produce on-demand **reports** showing the current compliance position locally or regionally.

The Audit management feature gives commissioners unprecedented control over the distribution and receipt of **Audits** and the **Requests for Information**, with **deadline dates** and **full reporting**.

PAC is designed to rapidly incorporate any assurance framework and reflect the exact workflow and processes that are required.

As part of a Commissioning for Quality and Innovation (CQUIN) initiative, The Infection Prevention and Control team that support NHS Clinical Commissioning Groups across Norfolk and Waveney, are intending to improve the efficiency of collecting Infection Prevention and Control audit data from in excess of 300 Care Homes and domiciliary providers. This will be achieved through care staff completing a self- assessment audit tool which has been re-produced using the QuiqSolutions' platform in collaboration with Norfolk County Council.

The project will provide real-time intelligence to the Infection Prevention and Control team and provide a platform to feedback comments to providers in relation to all aspects of Infection Prevention and Control, whilst providing evidence for the providers to use in respect of their IP & C practice for the Care Quality Commission (CQC) and local Quality Assurance teams.

The QuiqView tool enables organisations to design and build surveys, audits or other requests for information, with a scheduler to automate the sending of documents and status monitoring to show when they are accessed, partly completed or submitted back to the sender. With no limits on volumes and built-in reporting showing all of the data automatically collated, this is an exciting tool available to users of CHAT, SAT and SEND assurance tools.

Kate Barlow
Clinical Quality and Patient Safety Manager
Norwich CCG